



**Public Service
Commission**

2023 Electric Reliability

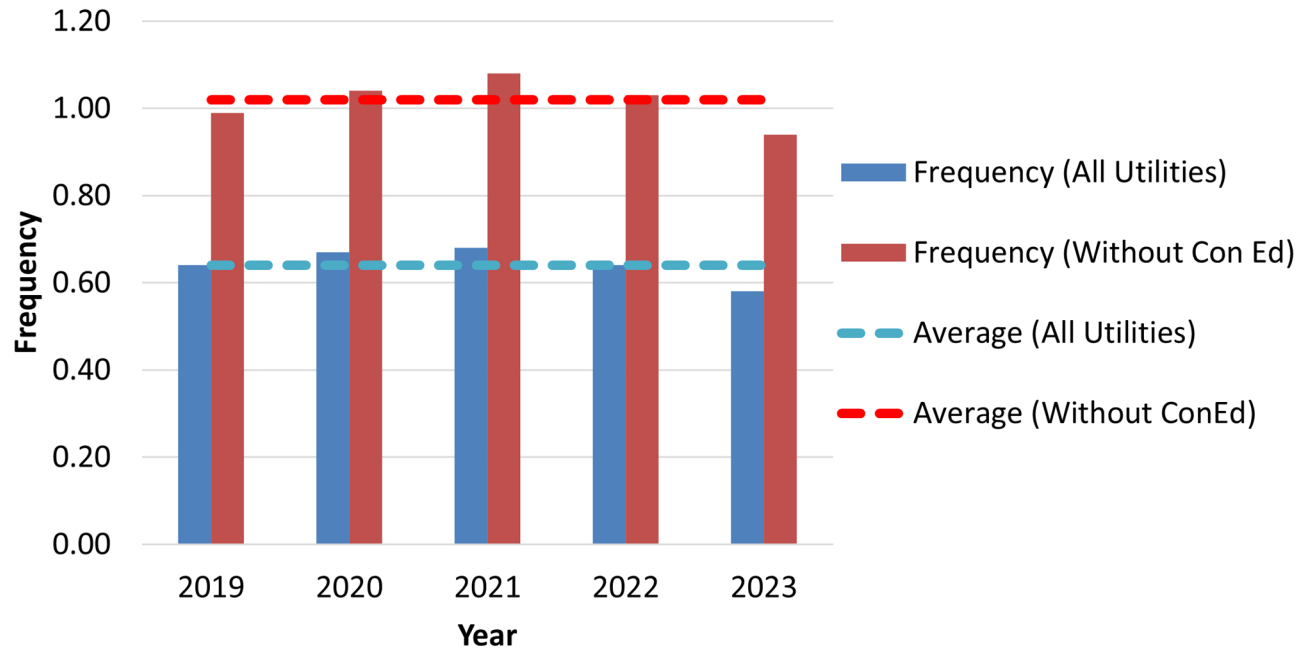
**Case 24-E-0140 – In the Matter of 2023 Electric Reliability Performance
in New York State.**

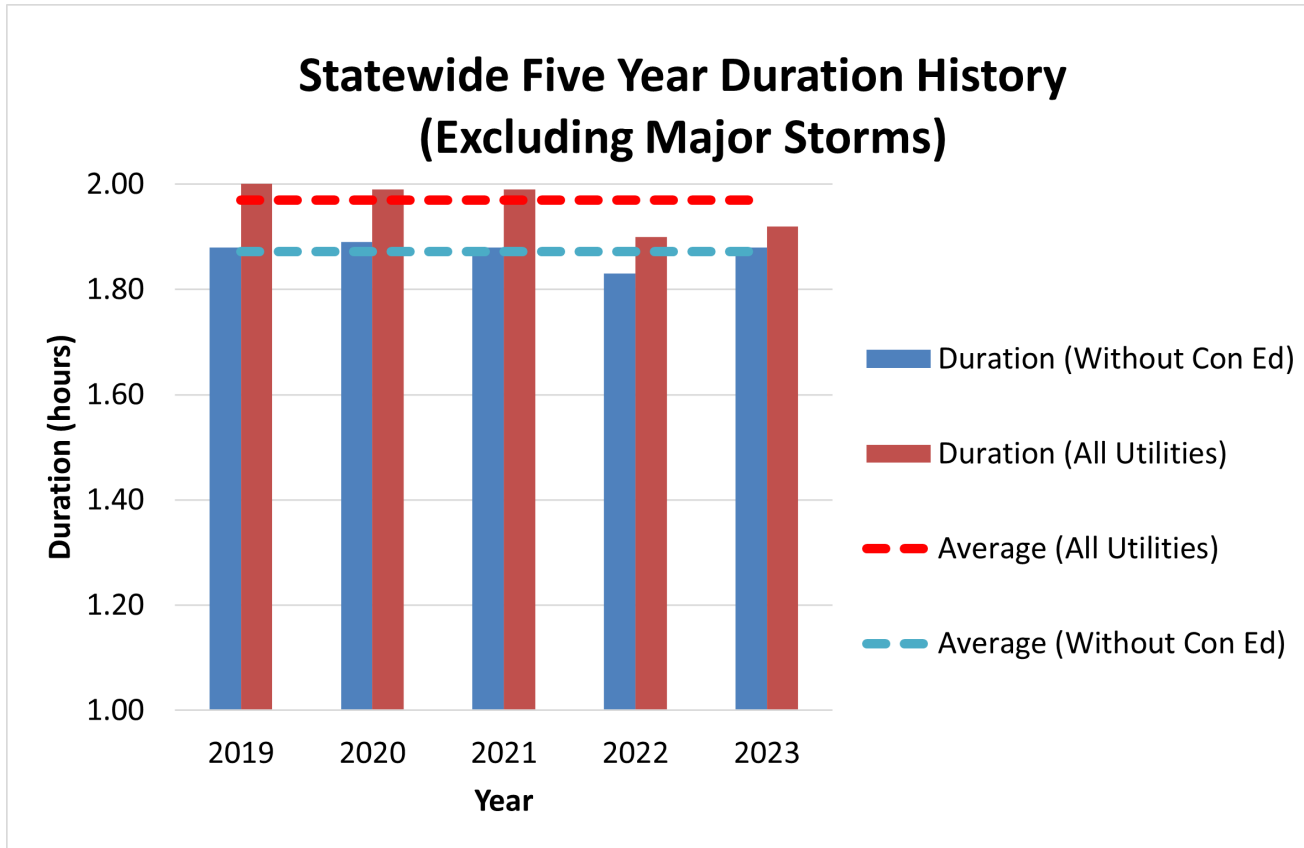
June 20, 2024

Monitoring Electric Service Reliability:

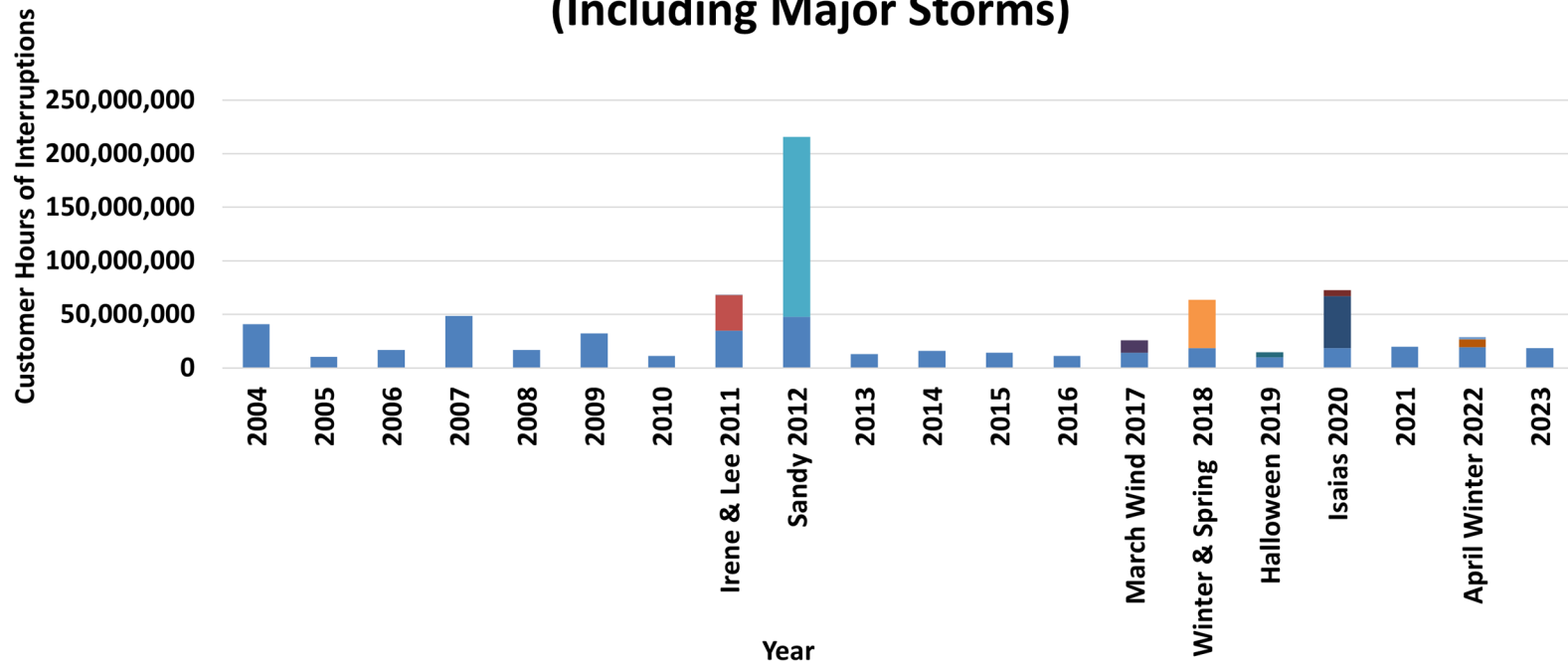
- Monthly Interruption Data
- Reliability Performance Metrics and Mechanism
 - Frequency (SAIFI)
 - Duration (CAIDI)
- Reliability Performance Mechanisms (RPMs)

Statewide Five Year Frequency History (Excluding Major Storms)





Customer Hours of Interruption (Including Major Storms)



Thank You