



This winter, help your community by sharing our consumer education materials with your constituents. Digital copies of our brochures are available to download and print at dps.ny.gov/winter. Hard copies may be ordered, free of charge, in limited quantities using the form below.

Please fill in your contact information along with the quantity of each publication and return the completed form to the New York State Department of Public Service.

Organization: _____ Contact: _____

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Would you like to be added to our email list for future mailings? ___ yes ___ no

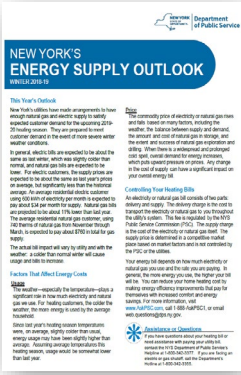
Table with 3 columns: Publication*, English Quantity (order limit 100/item), Spanish Quantity (order limit 100/item). Rows include: New York's Energy Supply Outlook 2022-23 factsheet, Take the Chill Out of Your Winter Energy Bills brochure, Consumer Assistance factsheet, Consumer Assistance factsheet: PSEG-Long Island, Energy Affordability factsheet, Guide to Filing Complaints About Your Utility Service brochure, Household Electricity Use and Energy Saving Tips booklet, Utility Service Interruptions brochure, Your Rights and Protections brochure.

*Some publications available in additional languages. Visit dps.ny.gov/winter to view and order.

Return completed form via:

Table with 3 columns: Mail (Attn: Office of Consumer Services, NYS Department of Public Service, 90 Church Street, New York, NY 10007), Fax (212) 417-2223, Order Online (Visit www.dps.ny.gov/winter, Click on the link for publications).

Please allow 2-3 weeks for fulfillment.



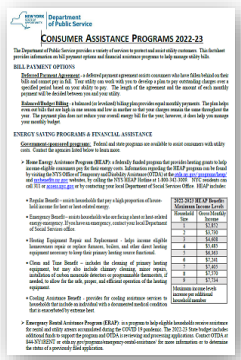
New York's Energy Supply Outlook: Winter 2022-23

Learn about this winter's energy supply outlook and the factors that affect the cost of electricity and gas. The back side provides tips to help people reduce energy waste during the winter months.



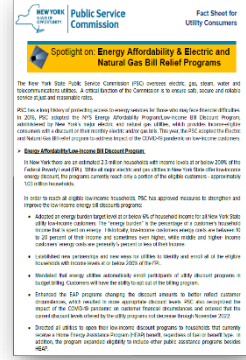
Take the Chill Out of Your Winter Energy Bills

Control heating costs with energy efficiency programs, financial assistance programs, bill payment options and energy supply options.



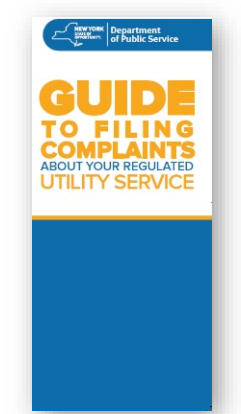
Consumer Assistance

Learn about bill payment options and financial assistance programs available to help consumers manage energy bills.



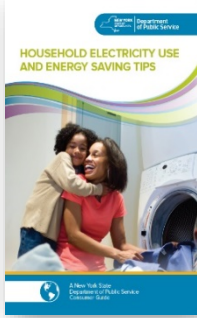
Energy Affordability & Bill Relief Programs

The Commission approved measures to strengthen and improve low-income energy affordability programs and provide COVID-19 utility bill relief for low-income energy utility consumers.



Guide to Filing Complaints About Your Regulated Utility Service

Use this guide to understand how consumers can resolve an issue or complaint about their electric, natural gas, telephone, cable television, or water company.



Household Electricity Use and Energy Saving Tips

Save energy using this list of common household electric devices and appliances, their estimated operating costs based on level of usage and tips on reducing waste.



Utility Service Interruptions

Follow this DPS guide to learn what to do if utility service is interrupted.



Your Rights & Protections

Learn about the Home Energy Fair Practices Act which provides comprehensive consumer protections to residential customers regarding electric and natural gas utility service.