New York State Department of Public Service

Matter No. 11-00187

Request for Waiver of Customer Trouble Report Rate (CTRR) Reporting

(Please print out, sign, and return)

TO: CTRR@dps.ny.gov

[Enter Company Name] requests an exemption from reporting Customer Trouble Report Rate (CTRR) Performance Reports for the following reasons (check all that apply):

Request for waiver pursuant to 16 NYCRR 603.4 (f). The company's services are provided through the resale of another service provider's tariffed service and/or through purchase of another service provider's Unbundled Network Elements (UNEs).

No Customers in New York State - The company does not have any customers in New York State. We affirm that we will begin reporting CTRR if [Enter Company Name] begins serving customers in New York State.

 [Print Company Representative Name]

 [Company Signature]

 [Company Representative Title]

 [Contact Information]

 [Date]